

# *In Profile:* ROZ DUDDEN

**S**INCE JOINING MLA IN 1971, ROSALIND "ROZ" DUDDEN'S SERVICE HAS BEEN A SHINING EXAMPLE OF DEDICATION TO THE PROFESSION, TO HER COLLEAGUES, AND TO THE ASSOCIATION.

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The Hospital Libraries Section has always benefited from Roz's leadership, including service as treasurer in 1977. She soon began to focus on the importance of standards, and in 1982 became chair of the Hospital Library Standards and Practices Committee. Her committee produced the first edition of the MLA *Hospital Library Standards*, published in 1984. In 1984 the section presented her with an award for her efforts, "Resolution of a Debt of Gratitude." Other work for HLS included service as Section Council Alternate from 1984-1987. Roz went on to chair HLS for the 1987/1988-association year. Her dedication to the section and its members was later creatively expressed in her development and maintenance of the first HLS web site. Roz chaired the HLS Web Site task force from 1995 - 1998. She has also published articles in the *National Network*, the most recent being "Open URL technology and PubMed's Outside Tool," 2006:30(3): 16-20.

Roz brought her talents to CAPHIS as well, creating the section's first web site. She also chaired the CAPHIS Top 100 Committee, 2003-2006, which was organized to select high quality web sites for consumers.

Roz was elected to the MLA Board of Directors in 1998. As member of the Board and as liaison to MLANET, Roz encouraged the development of technology to meet the needs of the members. While on the Board Roz also began her participation in the MLA Benchmarking Network, an effort that would consume countless hours of time and intellectual challenge. Roz's specific role in the benchmarking initiative involved taking masses of data and putting them into usable formats for the members. Roz put together a team to develop meaningful statistical reports. The outcomes team also developed composite library reports based on certain demographic parameters such as number of beds, number of FTE's, or number of staff served, and also created

scenarios utilizing the data to answer specific questions. The Composite Hospital Library Tables are now available on MLANET. As lead author, Roz recently published two articles describing the Benchmarking Network in the April 2006 *Journal of the Medical Library Association*.

Roz has contributed on the local and regional level as well. From 1973 to 1976 she held executive positions with the Colorado Council of Medical Librarians (CCML), becoming President in 1975. Roz focused on resource sharing activities, helping to create the first union list of serials in 1977 and continuing as either chair or member of the committee for fifteen editions. In addition to developing this tool, Roz examined CCML's interlibrary loan activity in a series of surveys designed to analyze usage patterns and promote balanced resource sharing. In 2005 Roz received CCML's Marla Graber Award for Excellence and Achievement in Health Sciences Librarianship.

As a champion for the needs of hospital librarians, Roz was asked to serve on the Advisory Committee of the Midcontinental Regional Medical Library Program during the 1983-1985-contract period and again in 2003-2004. Her other offerings to the librarians in the area included development of a number of courses presented throughout the region. Topics included courses on automated systems for hospital libraries and quality assurance in hospital libraries. Roz's contributions to the Midcontinen-

tal Chapter were recognized with two prestigious awards. In 1988 she received the Barbara McDowell Award for Excellence in Hospital Librarianship. Then in 1995, Roz received the Outstanding Achievement Award for her many contributions to librarians in the chapter.

Early on, Roz inspired her colleagues in Denver hospital libraries to get involved with Internet activities. She created Denver's first hospital web site in 1995, writing or loading over 300 pages. She taught HTML classes and also presented talks explaining the web's potential to many non-library groups.

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Roz has always been an early adopter and promoter of technology for hospital libraries. In 1980 when she first heard of the concept of an automated integrated library system, she began to explore the possibility of a way for a group of hospital libraries to share such a system. She understood that a single hospital library would find it difficult to deploy and maintain a complex and expensive ILS. She organized a committee to explore the idea and in 1983 the group issued a request for quote to several vendors and the University of Colorado Health Sciences Center Denison Memorial Library. The UCHSC proposal was accepted, and although Roz was the driving force in this project, her institution would not fund her library to be part of the first group that joined the system.

Undaunted, and now librarian at a different organization, Roz put together a new group of libraries to apply for an NIH/NLM Information Systems Grant in 1993. Members of the first group were invited to join the effort to expand their existing programs, and a \$219,014.00 was awarded to the seven-member collaborative. In 1995, Roz received the Frank Bradway Rogers Information Advancement Award in recognition of her leader-

ship in this and other technological achievements

Roz was named a Fellow of the Medical Library Association in 2003, and that same year received the MLA President's Award in recognition of her contributions to the MLA Benchmarking Network Task Force and project.

In 2005 when NLM was assembling panels to assist in developing the Long Range Plan (2006-2016), Roz was asked to serve on the panel addressing the NLM Resources and Infrastructure for the 21st Century. Throughout that endeavor Roz continued to be a spokesperson for the needs of hospital librarians. Her most recent venture to benefit hospital librarians is a practical "how-to" book on evaluation methods. Roz received an NLM publications grant into 2004 to support her work and Neal Schuman will publish the book.

Lest you think that Roz is all work, she has a variety of interests including travel, photography, ceramics, skiing, and volunteer work. Many of her interests can be viewed on her personal web page at <http://roz.dudden.com/>.

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